

Survey Readiness Command Center Assessment

PART A — FAILURE INDICATOR REVIEW

Check every item that currently applies to your facility. Each checked item is a failure indicator requiring corrective action before the next survey.

- No designated command center room or location has been established and communicated to all department heads in writing
Notes: _____
- Command center has not been activated in the prior 6 months for any drill, mock survey, or actual survey event
Notes: _____
- Command center binder — containing the LTCSP procedure guide, active CEPs, prior survey history, Five Star data, and current POC status — has not been updated within 30 days
Notes: _____
- No written command center activation protocol exists specifying the trigger event, who activates, who notifies, and within what timeframe
Notes: _____
- Command center roles have not been assigned in writing to named individuals for each position: Administrator, DON, MDS, Social Services, Environmental, Dietary
Notes: _____
- Off-hours activation protocol has not been tested — QSO-26-03-NH requires at least 10% of standard surveys begin during off-hours including early mornings, evenings, and weekends
Notes: _____
- No surveyor tracking log or real-time monitoring system exists within the command center
Notes: _____

PART B — CORRECTION PATHWAY

Items checked above requiring immediate correction (list by item number)

Command center location — confirmed and communicated to all department heads (date and method)

Activation protocol — completed, documented, and distributed to all department heads (date)

Command center binder last updated (date) and by whom
